

DUBKI guest house rules

1. DUBKI (hereinafter "the Guest House") provides accommodation services upon guests' arrival on the date and for the number of persons specified in the reservation.
2. Recommended check-in time: 2:00 p.m. local time.
Check-out time: 12:00 p.m. local time.
3. In case you wish to check out later or extend your stay, please, notify the Administrator at the reception stand or via phone: +7-931-978-96-36, before 10:00 a.m. on the departure date.
4. Late departure or an extension are possible provided that there are rooms available in the Guest House.
5. Guests are not allowed to provide their rooms for other persons.
6. Persons not living in the Guest House are allowed to stay in a room only from 7:00 a.m. until 11:00 p.m.
7. The administration can reject a guest's accommodation request in the event he or she has seriously violated the Guest House's rules during a previous stay, damaged the property of the Guest House or other guests, harmed or hurt staff members or other guests, or disturbed other guests.
8. Should guests notice signs of damage in the room, they must notify the Administrator immediately.
9. The Guest House defines the period from 11:00 p.m until 7:00 a.m. the next day as nighttime.
10. During the nighttime, Guests may not access Floor 3 of Building 1.
11. Guests and other visitors of the Guest House may not disturb the public order or the comfort of other guests. The Complex may refuse to provide further services to a person who has violated this rule.
12. When departing, the guest shall ensure that the door is properly locked.
13. The guest is responsible for damage to equipment or the Guest House's technical facilities resulting from his/her own, his/her children's, visitors', or pets' activities.
14. Guests traveling with pets shall read the guidelines regulating a stay with pets posted on our website: www.dubki-hotel.ru.
15. According to the fire safety regulations, the use of electric heaters, household irons, or other electrical appliances that are not the standard equipment of the room is prohibited.
16. Any lost property belonging to a guest will be stored for 3 months; high-value items will be stored for 6 months.

17. All buildings at the Guest House are a no-smoking area! Smoking is allowed in the designated smoking areas only. Smoking in the rooms entails a fine of RUB 10,000.
18. It is forbidden to stay in the Guest House in a state of severe inebriation from alcohol. The administration reserves the right to refuse to accommodate guests who violate this rule.

DUBKI guest house shall provide:

1. A safe and secure stay, as well as personal data security.
2. Professional and courteous service for all guests from all staff in all sections of the Guest House.
3. Timely cleaning and repair of hotel equipment.

Enjoy your holiday at our guest house!